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Chick-fil-A Announces New Queen Creek Restaurant, Opening June 6 Restaurant Brings Approximately 150 Full- and Part-Time Jobs to Community

**QUEEN CREEK, Ariz. (June 3, 2024)** – A new Chick-fil-A® restaurant will begin serving the Queen Creek community on Thursday, June 6, 2024. Chick-fil-A, Inc. has selected Nate Walker as the independent franchised local Owner-Operator of Chick-fil-A Ironwood & Ocotillo.

Located at 30 W Ocotillo Road, Chick-fil-A Ironwood & Ocotillo be open from 6 a.m. to 9 p.m., Monday through Saturday, with the drive-thru open until 11 p.m. Designed for speed and efficiency, this drive-thru-focused location will offer drive-thru and <u>Mobile Thru</u>, a fully dedicated lane in the drive-thru where guests can pick up orders placed ahead of time on the Chick-fil-A App. The restaurant will also offer third party delivery, carry out from a walk-up window and outdoor seating for Guests who have placed carry-out orders.

The Ironwood & Ocotillo restaurant joins more than 40 other Chick-fil-A restaurants serving the wider Phoenix market.

## Locally Owned and Operated

Chick-fil-A's franchise model is essential to how the restaurant serves others. Most Chick-fil-A restaurants are owned and operated by a single individual, which means Chick-fil-A's local Owner-Operators are small business owners, not passive investors, who work in their restaurants side by side with their Team Members each day.

In Queen Creek, Walker will be responsible for all day-to-day activities of the business, including employing approximately 150 full- and part-time Team Members, serving Guests, cultivating relationships with local organizations and businesses, and tailoring philanthropic efforts to meet the Queen Creek community's needs.

Walker has proudly called Phoenix home for almost 15 years. A self-proclaimed raving fan of Chick-fil-A, Walker and his family once traveled to Chick-fil-A openings across the country when new restaurants would host grand opening festivities.

Walker's Chick-fil-A journey is a true embodiment of building a career from the ground up: After working as an enrollment counselor at a local college and completing his MBA in the evenings, he received a call from a recruiter to join his local Chick-fil-A restaurant. Walker worked his way up through the restaurant before joining the <u>Chick-fil-A® Leadership</u> <u>Development Program</u>, which provided him the opportunity to support restaurant openings across the country, gaining valuable hands-on experience to one day open his own Chickfil-A restaurant.



"Phoenix is home, and I look forward to serving Guests in my home and community," Walker said. "I'm most excited about being a local Owner-Operator that cares deeply about our Guests and seeks to enrich the lives of the community and our Team Members, and I hope that Chick-fil-A Ironwood & Ocotillo will be a space for Guests to create lifelong memories."

# Caring for the Queen Creek Community

The Chick-fil-A business is built to add positive impact beyond profit, including giving back to local communities. Chick-fil-A local Owner-Operators are empowered to support the neighborhoods they serve with a key focus on hunger, education, and specific community needs.

In celebration of the opening, Chick-fil-A, Inc. has donated \$25,000 to Feeding America in honor of the new restaurant. These funds will be distributed to partners in the greater Phoenix area to aid in the fight against hunger.

Walker's restaurant will plan to participate in the <u>Chick-fil-A Shared Table®</u> program, an initiative that redirects surplus food from the restaurant to local soup kitchens, shelters, food banks and nonprofits in need. To date, more than 25 million meals have been created from Chick-fil-A Shared Table donations from over 2,000 Chick-fil-A restaurants throughout the U.S. and Canada.

## Team Member Investment

Chick-fil-A local Owner-Operators strive to hire, develop and retain top talent, helping future leaders optimize their skills and providing pathways for personal and professional development in a welcoming, purpose-driven environment. A career at Chick-fil-A offers a wide range of benefits, including hands-on training and mentoring, competitive pay and benefits, the chance to apply for scholarships to support continued education, and the flexibility to thrive in and outside of work. Chick-fil-A's local Owner-Operators are committed to preparing their team for the future, wherever it may lead. To learn more about careers at Chick-fil-A, click here.

## **Delicious Food; Outstanding Customer Service**

Chick-fil-A is known for creating a welcoming, remarkable restaurant experience, starting with friendly service, a warm welcome and quality food, including the original Chick-fil-A<sup>®</sup> Chicken Sandwich.

Made with a real, whole, boneless breast of chicken with no added fillers, the breaded chicken is pressure cooked in fully-refined peanut oil. To complement the great-tasting chicken, fresh produce is delivered to Chick-fil-A restaurants up to six times a week for the best quality and flavor.

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Guests of Chick-fil-A Ironwood & Ocotillo can place an order for carry-out, third-party delivery, drive-thru, and Mobile Thru on the Chick-fil-A® App or <u>online</u>. When joining the Chick-fil-A One® tiered membership program, Chick-fil-A One members receive points on every qualifying purchase which can be used to redeem available rewards. To view delivery options in the area, click <u>here</u>.

For the latest news and updates on Chick-fil-A Ironwood & Ocotillo, visit the local restaurant's <u>Facebook page</u>. For more information about Chick-fil-A and stories about the Brand's food, people and customers across the country, visit <u>chick-fil-a.com</u>.

### About Chick-fil-A, Inc.

Chick-fil-A, Inc. is the third largest quick-service restaurant company in the United States, known for its freshlyprepared food, signature hospitality and unique franchise model. More than 200,000 Team Members are employed by independent owner-operators in more than 3,000 restaurants across the United States, Canada, and Puerto Rico. In 2023, the company shared plans to expand by 2030 into Europe and Asia.

Chick-fil-A owner-operators live and work in the communities their restaurants serve, each supporting local efforts to address hunger, education, and making a positive impact. The family-owned and privately held company was founded in 1967 by S. Truett Cathy. More information on Chick-fil-A is available at <u>www.chick-fil-a.com</u> and <u>@ChickfilANews</u>.